



## COUNTY OF SAN BERNARDINO POLICY MANUAL

NO. 06-13

ISSUE 1

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EFFECTIVE 6/19/01

SUBJECT:

### **AMERICANS WITH DISABILITIES ACT TITLE II – PUBLIC ACCESS**

APPROVED

***FRED AGUIAR***

CHAIRMAN, BOARD OF SUPERVISORS

### **POLICY**

It is the policy of the County of San Bernardino to provide access to its programs and services for individuals with disabilities in accordance with Title II of the Americans with Disabilities Act of 1990 (ADA). Oversight of compliance activities is the responsibility of the ADA Coordinator.

### **AUTHORITY**

Title II of the ADA and Section 504 of the Rehabilitation Act of 1973 prohibit discrimination in the services, programs, or activities of all state and local governments on the basis of disability and establish requirements for making programs accessible to individuals with disabilities and for providing equally effective communications.

### **PURPOSE**

To establish complaint resolution procedures in compliance with Title II of the ADA to ensure public access to all County facilities, programs, services and activities.

### **PROCEDURES**

The County of San Bernardino has established, pursuant to Title II {28 C.F.R. PART 35.107(b)} of the ADA, a formal complaint procedure to be used by individuals with disabilities alleging violation of Title II of the ADA. The Human Resources Department, Equal Employment Opportunity (EEO) Unit, administers the investigation of such complaints. All inquiries concerning the County's efforts to make its programs and services accessible to individuals with disabilities should be directed to the Human Resources Department, EEO Unit, Attn: ADA Coordinator, 157 West Fifth Street, 1<sup>st</sup> Floor, San Bernardino, CA 92415-0440, (909) 387-5696 Voice and (909) 387-6120 TDD.

Individuals are not required by federal regulations to use this complaint procedure, but may file a complaint directly with the appropriate federal enforcement agency.

### **ATTACHMENTS**

Accessibility Complaint Resolution Procedure and ADA Access Complaint Form